

Privacy and Personal Data Protection Policy

Guidance

Purpose of this document

This document sets out the organization's responsibilities and policy for privacy and the protection of personal data.

Areas of the GDPR addressed

The following articles of the GDPR are addressed by this document:

Chapter II – Principles

Chapter IV - Controller and processor, articles 24 to 31

Review Frequency

It will be reviewed at least on annual basis and upon significant change to the organization and relevant legislation.



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1 Introduction

In its everyday business operations FIDUS INVESTMENTS CYPRUS LIMITED makes use of a variety of data about identifiable individuals, including data about:

- Current, past and prospective employees (including its Directors)
- Current, past and prospective Customers
- Other stakeholders/counterparties

In collecting and using this data, the organisation is subject to a variety of legislation controlling how such activities may be carried out and the safeguards that must be put in place to protect it.

The purpose of this policy is to set out the relevant legislation and to describe the steps FIDUS INVESTMENTS CYPRUS LIMITED is taking to ensure that it complies with it.

This control applies to all systems, people and processes that constitute the organisation's information systems, including board members, directors, employees, suppliers and other third parties who have access to FIDUS INVESTMENTS CYPRUS LIMITED systems.

2 Privacy and Personal Data Protection Policy

2.1 The General Data Protection Regulation

The EU General Data Protection Regulation 2016/679 (GDPR) is one of the most significant pieces of legislation affecting the way that FIDUS INVESTMENTS CYPRUS LIMITED carries out its information processing activities. Significant fines are applicable if a breach is deemed to have occurred under the GDPR, which is designed to protect the personal data of citizens of the European Union. It is FIDUS INVESTMENTS CYPRUS LIMITED policy to ensure that our compliance with the GDPR and other relevant legislation is clear and demonstrable at all times.

2.2 Definitions

There is a total of 26 definitions listed within the GDPR and with respect to this policy reproduction of the most fundamental of them is deemed appropriate and is as follows:

Personal data is defined as:

any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person;

'processing' means:

any operation or set of operations which is performed on personal data or on sets of personal data, whether by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;

'controller' means:

the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law;

2.3 Principles Relating to Processing of Personal Data

There are several fundamental principles upon which the GDPR is based.

These are as follows:

1. Personal data shall be:

- (a) processed lawfully, fairly and in a transparent manner in relation to the data subject ('lawfulness, fairness and transparency');
- (b) collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes; further processing for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes shall, in accordance with Article 89(1), not be considered to be incompatible with the initial purposes ('purpose limitation');
- (c) adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed ('data minimisation');
- (d) accurate and, where necessary, kept up to date; every reasonable step must be taken to ensure that personal data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay ('accuracy');
- (e) kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; personal data may be stored for longer periods insofar as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) subject to implementation of the appropriate technical and organisational measures required by this Regulation in order to safeguard the rights and freedoms of the data subject ('storage limitation');
- (f) processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures ('integrity and confidentiality').
- 2. The controller shall be responsible for, and be able to demonstrate compliance with, paragraph 1 ('accountability').

FIDUS INVESTMENTS CYPRUS LIMITED will ensure that it complies with all these principles both in the processing it currently carries out and as part of the introduction of any future new methods of processing such as any new IT systems, both software and hardware sensible.

2.4 Rights of the Individual

The data subject has a number of rights under the GDPR which can be exercised by using the *Data Subject Request Form* found within the Firm's website. These consist of:

- 1. The right to be informed
- 2. The right of access

- 3. The right to rectification
- 4. The right to erasure
- 5. The right to restriction of processing
- 6. The right to data portability
- 7. The right to object
- 8. Rights in relation to automated decision making and profiling.

Each of these rights are supported by appropriate procedures within FIDUS INVESTMENTS CYPRUS LIMITED that allow the required action to be taken within the timescales stated in the GDPR.

These timescales are shown in Table 1.

Data Subject Request	Timescale
The right to be informed	When data is collected (if supplied by data
	subject) or within one month (if not supplied by
	data subject)
The right of access	One month
The right to rectification	One month
The right to erasure	Without undue delay
The right to restrict processing	Without undue delay
The right to data portability	One month
The right to object	On receipt of objection
Rights in relation to automated decision making	Without undue delay where applicable
and profiling.	

Table 1 - Timescales for data subject requests

2.5 Lawfulness of Processing

There are six alternative ways in which the lawfulness of a specific case of processing of personal data may be established under the GDPR. It is FIDUS INVESTMENTS CYPRUS LIMITED policy to identify the appropriate basis for processing and to document it, in accordance with the Regulation. The options are described in brief in the following sections.

2.5.1 Consent

Unless processing of personal data is based on another legal basis provided for by the GDPR, FIDUS INVESTMENTS CYPRUS LIMITED will always obtain explicit consent from a data subject to collect and process their data. The Legislation's designated article covering the special case of children below the age of 16, will not be included within this policy since the company's nature of activities do not allow it. Transparent information about our usage of their personal data will be provided to data subjects at the time that consent is obtained and their rights with regard to their data will be explained, such as the right to withdraw consent. This information will be provided in an accessible form, written in clear language and free of charge.

If the personal data are not obtained directly from the data subject, then this information will be provided to the data subject within a reasonable period after the data are obtained and definitely within one month.

2.5.2 Performance of a Contract

Where the personal data collected and processed are required to fulfil a contract with the data subject, explicit consent is not required. This will often be the case where the contract cannot be completed without the personal data in question e.g. a withdrawal cannot be made without an IBAN number to be credited.

2.5.3 Legal Obligation

If the personal data is required to be collected and processed in order to comply with the law, then explicit consent is not required. This may be the case for some data related to employment and taxation for example, and for many areas addressed by the public sector (e.g. for CRS and FATCA purposes) and the Commissioner.

2.5.4 Vital Interests of the Data Subject

In a case where the personal data are required to protect the vital interests of the data subject or of another natural person, then this may be used as the lawful basis of the processing. FIDUS INVESTMENTS CYPRUS LIMITED will retain reasonable, documented evidence that this is the case, whenever this reason is used as the lawful basis of the processing of personal data.

2.5.5 Task Carried Out in the Public Interest

Where FIDUS INVESTMENTS CYPRUS LIMITED needs to perform a task that it believes is in the public interest or as part of an official duty then the data subject's consent will not be requested. The assessment of the public interest or official duty will be documented and made available as evidence where required.

2.5.6 Legitimate Interests

If the processing of specific personal data is in the legitimate interests of FIDUS INVESTMENTS CYPRUS LIMITED and is judged not to affect the rights and freedoms of the data subject in a significant way, then this may be defined as the lawful reason for the processing. Again, the reasoning behind this view will be documented.

2.6 Privacy by Design

FIDUS INVESTMENTS CYPRUS LIMITED has adopted the principle of privacy by design and will ensure that the definition and planning of all new or significantly changed systems that collect, or process personal data will be subject to due consideration of privacy issues, including the completion of one or more data protection impact assessments.

The data protection impact assessment will include:

• Consideration of how personal data will be processed and for what purposes



- Assessment of whether the proposed processing of personal data is both necessary and proportionate to the purpose(s)
- Assessment of the risks to individuals in processing the personal data
- What controls are necessary to address the identified risks and demonstrate compliance with legislation

Use of techniques such as data minimization and pseudonymization will be considered where applicable and appropriate.

2.7 Contracts Involving the Processing of Personal Data

FIDUS INVESTMENTS CYPRUS LIMITED will ensure that all relationships it enters into which involve the processing of personal data are subject to a documented contract that includes the specific information and terms required by the GDPR and to be governed by our *GDPR Controller-Processor Agreement Policy*.

2.8 International Transfers of Personal Data

Transfers of personal data outside the European Union will be carefully reviewed prior to the transfer taking place to ensure that they fall within the limits imposed by the GDPR. This depends partly on the European and/or Local Commission's judgement as to the adequacy of the safeguards for personal data applicable in the receiving country and this may change over time.

2.9 Data Protection Officer

A defined role of Data Protection Officer (DPO) is required under the GDPR if an organisation is a public authority, if it performs large scale monitoring or if it processes particularly sensitive types of data on a large scale. The DPO is required to have an appropriate level of knowledge and can either be an in-house resource or outsourced to an appropriate service provider.

Based on these criteria, FIDUS INVESTMENTS CYPRUS LIMITED has appointed a Data Protection Officer, whose contact details can be found in paragraph 2.12 below.

2.10 Breach Notification

It is FIDUS INVESTMENTS CYPRUS LIMITED policy to be fair and proportionate when considering the actions to be taken to inform affected parties regarding breaches of personal data. In line with the GDPR, where a breach is known to have occurred which is likely to result in a risk to the rights and freedoms of individuals, the relevant supervisory authority will be informed within 72 hours. This will be managed in accordance with our *Information Security Incident Response Procedure* which sets out the overall process of handling information security incidents.



Under the GDPR the relevant DPA has the authority to impose a range of fines of up to four percent of annual worldwide turnover or twenty million Euros, whichever is the higher, for infringements of the regulations.

2.11 Addressing Compliance to the GDPR

The following actions are undertaken to ensure that FIDUS INVESTMENTS CYPRUS LTD complies always with the accountability principle of the GDPR:

- The legal basis for processing personal data is clear and unambiguous
- All staff involved in handling personal data understand their responsibilities for following good data protection practice
- Training in data protection has been provided to all staff
- Rules regarding consent are followed
- Routes are available to data subjects wishing to exercise their rights regarding personal data and such enquiries are handled effectively
- Regular reviews of procedures involving personal data are carried out
- Privacy by design is adopted for all new or changed systems and processes
- The following documentation of processing activities is recorded:
 - o Organisation name and relevant details
 - o Purposes of the personal data processing
 - o Categories of individuals and personal data processed
 - o Categories of personal data recipients
 - o Agreements and mechanisms for transfers of personal data to non-EU countries including details of controls in place
 - o Personal data retention schedules
 - o Relevant technical and organizational controls in place

These actions are reviewed on a regular basis as part of the management process concerned with data protection.

2.12 Query or a complaint?

If you wish to exercise your rights, submit a query or file a complaint with regard to the processing of your personal data by the Company, you can contact the Data Protection Officer of the Company, by mail, e-mail or phone at:

Postal address: 16 Kennedy, 3rd floor, 1087 Nicosia, Cyprus

E-mail: dpo@fidusinvestments.eu

Phone: + 357 22 502941

If you are a client of the Company, please include in the relevant correspondence, the Client ID assigned to you by the Company, for easy identification purposes.

We try to respond to all requests within 1 (one) month. Occasionally, it may take us longer than 1 (one) month if your request is particularly complex or you have made a number of requests. In this case, we will notify you within 1 (one) month of the receipt of your request and keep you updated. If you are not satisfied with our response to your complaint, you have the right to lodge a complaint with the Cyprus Data Protection Commissioner. Alternatively, you also have the right to lodge a complaint with the data protection authority of your country of residence.

You can find details on how to do this on the following website:



http://www.dataprotection.gov.cy

For further information regarding the GDPR Processor Security Controls, please refer to the relevant document under the LEGAL disclaimer publicly available within our website www.fidusinvestments.eu.